

Clinical ■ Research ■ Regulatory

A different approach . . . built exclusively for organizations with demanding project delivery requirements, our *Project Resources On-Demand* service delivers scalable “expert” resources to meet and more effectively balance your needs throughout the project life-cycle.



Vendor selection criteria and service delivery metrics	UpStream Global Services
Experience (23 years +)	Yes
Industry specialized	Yes
Large Account Experience and Service Methodology	Yes
Geographic Reach	Yes
Consistent Requirement Coverage (quality, time, volume)	Yes
Continuous Improvement Processes	Yes
Dedicated Account Management (a single point of contact)	Yes
Dedicated Recruiting Team (sized to account requirement flow volume)	Yes
Diversity Supplier Certification	Yes

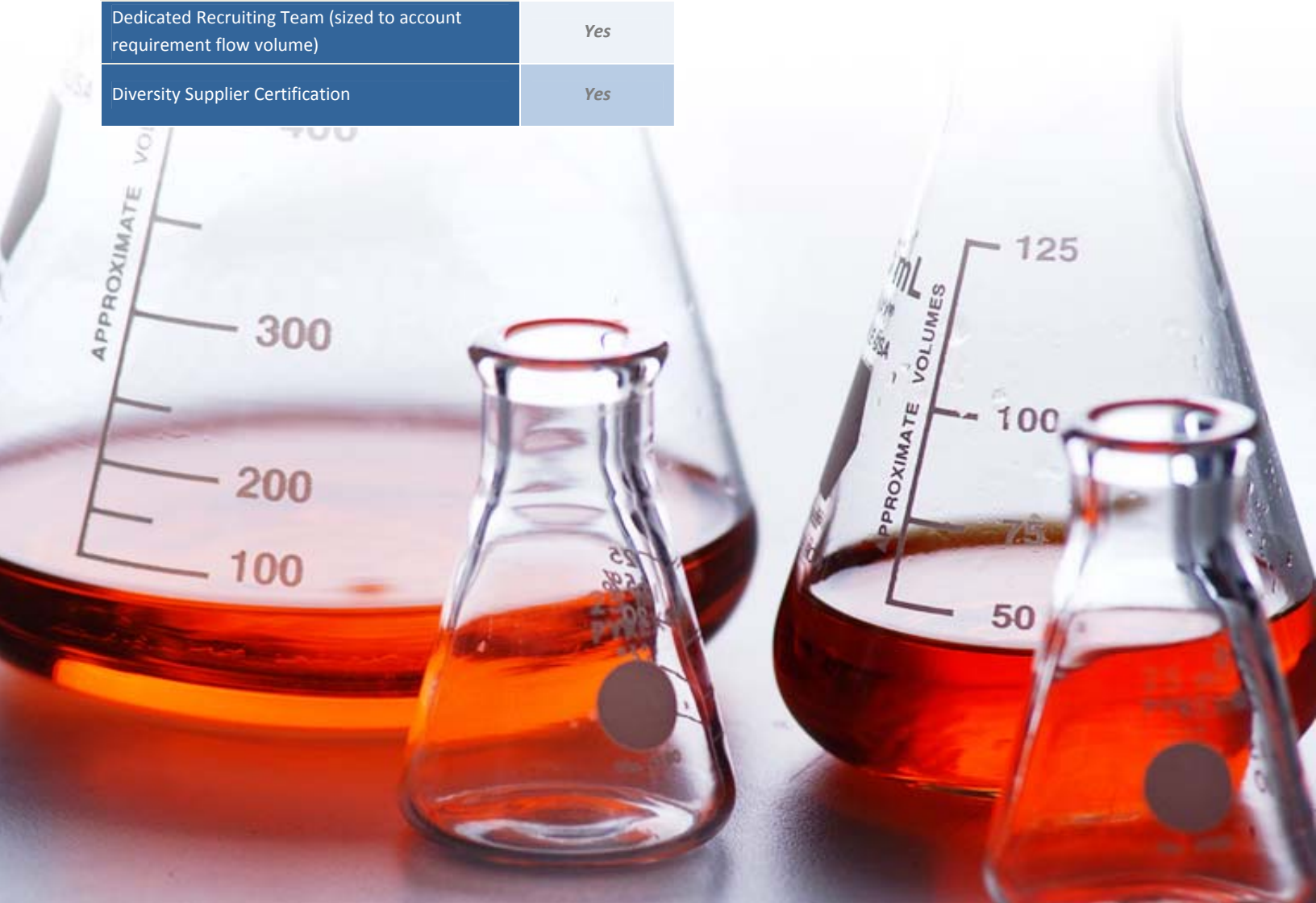
Biotechnology: Bioinformatics, Pharmaceuticals, Gene Therapy, Pharmacogenomics, Genetic Testing

Food, Beverage & Cosmetics . . . R&D, Production, Manufacturing, QA/Testing

Medical Devices: Biomedical, Medical/Surgical Instruments, Durable Medical Equipment, Implants, Diagnostic Equipment, Electronic Medical Records, Clinical Research

Pharmaceuticals: Research & Development, Clinical Research and Manufacturing

Environmental/Industrial Labs . . . Consumer Product Testing, Soil, Water, Atmosphere, Industrial Materials



From one consultant or “full-time” hire to an entire team, UpStream delivers expert project resources “as and when needed”

UpStream Global Services is part of a nationwide consulting services organization with over 23 years of experience.

Support to our client’s internal technical, engineering and research organizations and their business initiatives continues to be at the core of our success.

Why Upstream?

Scalable Resources and Delivery: UpStream assigns teams of account resourcing and delivery staff to each program or project. We scale the size of these teams on an “on-demand” basis according to the anticipated resource needs, prescribed project delivery timeframes and the complexity of the expertise needed.

Better Quality: Backed by “best in class” HR and employee evaluation practices, we ensure that each *Consultant Contractor* has the requisite set of skills, hands-on experience, and that they are enthusiastic and fully committed.

Global Reach: UpStream has the resources, geographical reach and the ability to scale rapidly to meet your project staffing needs in North America and around the world.

Industry specialists, skills focused: The UpStream team based in the U.S. and overseas, works to continuously build an active bench of research, technical and business professionals within a select group of core skills and Industry specializations – **Medical Device, Pharmaceutical, Biotech, Environmental and Food & Beverage** product companies among others.

Diversity supplier certified: UpStream Global Services is a division of SPI (Software Pundits). SPI is a WMBE Certified Business certified by the **California Public Utilities Commission** and has been named by DiversityBusiness.com to the “Top U.S. Business List for 2009”

- Chemists, Microbiologists: *Analytical, Biochemist, Inorganic, Organic*
- Engineers: *Bioprocess Engineer, Chemical, Mechanical, Materials*
- Clinical Research, Regulatory Affairs (GMP/GLP), Quality Assurance
- Drug Safety, Pharmacovigilance, Labeling
- Lab Technicians

UpStream
Global Services 



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